

Frequently Asked Questions

DÉCOR

Q: What furniture is included in the rental fee?

A: (15) 5-foot round tables, (8) 24" cocktail tables, (3) 6-foot wood/steel tables, (2) 9-foot rustic farm tables, (1) 6-foot rolling bar, (3) 2-foot round high cabaret tables (linens are not included), a 14 piece outdoor lounge set, 2 oversized umbrellas, and a large white leather sectional.

Q: Can I drop off decor prior to my contracted time?

A: No. Access will only be available during contracted hours.

Q: Can decor stay at the venue overnight after my event?

A: No. All event items must be removed during the strike/teardown hours.

Q: May we hang decor from the ceiling?

A: Yes, decor must be suspended by existing rigging points. No tacking, no stapling, & no nailing. The client/vendor must provide their own ladder.

Q: Can I use candles?

A: Yes, you may use real flame candles but they must be encased in glass. All LED candles are allowed.

Q: What grand exit items are allowed?

A: Sparklers, streamer poppers, and glow sticks are allowed in the Courtyard. No rice, confetti, glitter, bird seed, silly string, smoke bombs, or small particle items are allowed.

Q: Can the market lights in the Barn or Courtyard be taken down?

A: Yes, for an additional fee.

Q: Can the lights be dimmed?

A: Yes, the lights can be dimmed in the Gallery and Innovation Room.

Q: Who do I rent china, glassware, and linens from?

A: You may choose! We suggest Event Rents.

BAR

Q: Can I bring in my own alcohol and have the beverage caterer serve it?

A: No. All alcohol and service must be provided by the beverage caterer.

Q: Can the bar serve shots of alcohol?

A: No.

Q: What time will the bar close?

A: The bar will close 30 minutes prior to the end of your event.

A/V

Q: Do you have extension cords?

A: No. The client/vendors need to bring their own.

Q: Are there audio / visual elements available?

A: Yes, we have A/V capabilities included in the venue rental. Those include the in-house sound system, one hand-held wireless microphone, a lavalier microphone, and a large screen TV. An A/V tech is not included. Our A/V is best used as a backup plan for your event. Please consider professional A/V services for your needs.

Q: Do you have a sound system for the ceremony?

Y: Yes, you may use our in-house system for your ceremony.

FOOD

Q: Can I use a caterer not from your list?

A: No, we require all clients to utilize one of our nine approved caterers.

Q: Can I use food trucks?

A: Yes, however, a service manager is required to oversee food services.



GENERAL

Q: How do I secure my event date?

A: To secure your event date, blanc requires a signed contract and 50% deposit of the venue rental.

Q: What is the security deposit?

A: The security deposit is \$1,000 and will be refunded to the client 30-45 days post event given there is no damage to the property and/or violations of venue policies. The security deposit is due at the second contract payment.

Q: What payment methods do you accept?

A: We accept check, cash, or credit.

Q: Is rehearsal time included in the venue rental fee?

A: No. Self-access of the courtyard is complimentary and based on availability. When utilizing self-access for Rehearsals, guests will not have access to indoor space. Should you want access to the entire property, the client will be billed \$250/ hour and access is subject to availability. The venue will be available as is. Rehearsal dates and times will be confirmed 30 days prior.

Q: Do I need a planner?

A: Yes. We require an insured planner. It can be day-of, month-of or a full-service planner. This planner must attend the final walkthrough, provide the venue with the timeline, vendor contact sheet, and a copy of their insurance. This planner must be on-site the full duration of the event and oversee teardown. They may not be a guest and may not consume alcohol.

Q: Who must attend my final walkthrough?

A: Your planner, caterer, client and venue representative. Any additional vendors are welcome but not required.

Q: How are my contracted hours broken down?

A: The hours are consecutive and cannot be split up, for example, two hours in morning & six hours at night. Depending on your purchased package, the hours are broken up into:

- 8 venue access hours (3 hours for set up, 4 hours of event time, 1 hour for strike)
- 10 venue access hours (4 hours for set up, 5 hours for event time, 1 hour for strike)



Please note that set up and strike hours may not be utilized toward additional event hours.

Q: Can I purchase additional hours?

A: Yes. Prior to the event it is \$500/event hour and \$250/set up or strike hours. If added on event day, hours will be charged at \$500/hour for the event, set up or strike.

Q: Do you have an on-site designated get ready area?

A: No, but, if not utilizing the Innovation Room, client can transform into a get ready area.

Q: Can my event hours be extended past 10:00 pm on weekdays or past 11:00 pm on Friday or Saturday?

A: No, due to city and county noise ordinance restrictions you may not extend the hours.

Q: Is dancing in the Courtyard or Barn allowed?

A: No. Noise restrictions dancing or amplified music outside.

